



Security FAQs

Who is responsible for hiring event security?

The User is ultimately responsible for ensuring that the required security levels are met for their event. Boise Centre can hire the security from our list of pre-approved vendors for your event and bill you upon final invoice, or let you order it yourself by choosing from our list.

Is there a list of acceptable or preferred security vendors allowed to work inside Boise Centre?

Yes, Boise Centre has a list of pre-approved vendors and an internal event security team; however, if a client would like to use a different security vendor, we ask you to provide the request in writing. Please send this to your event manager along with the security provider's contact information 30 days prior to the event in order to verify their qualifications for approval. Visit boisecentre.com or speak to your event manager for a list of pre-approved security vendors.

During what hours of the event am I required to have security? Is security necessary during move-in, move-out, and the event, or just the time the event is open or running?

This will depend on the nature of your event. Event security is required at all times that entrances are unlocked and attendees are present. Some event move-ins and move-outs will be required to provide dock or additional building security based on how the group will be using the facility. Please be sure to speak with your event manager to help clarify those requirements.

How many security guards are needed?

Boise Centre has specific security requirements that follow event attendance estimates and increase when there is alcohol service. Events with special security requests will need to work with your Event Manager and the Safety & Security department to create a staffing plan to meet the minimum requirements.

How can I avoid being required to have additional security for my event?

Some events will be evaluated on a case-by-case basis. For example, smaller events that utilize one, or a few, entry points can reduce the probability of Boise Centre requiring extra security.

Is security required for events that will be displaying, exhibiting, and/or auctioning guns/weapons?

This will be based on a case-by-case basis. If you plan to have firearms in our facility, please reference our Firearms Policy, located in the Use Permit and Client Services Guide.

Can we bring in our own security?

Boise Centre has both an internal event security team and a list of pre-approved security vendors. If you prefer to bring in your own security, we ask that a written request be made to the Event Manager a minimum of 30 days prior to the event. Boise Centre's Safety & Security department will evaluate that request based on the qualifications of the security provider.

Where should security be stationed?

Boise Centre's Safety & Security department will help determine the most effective locations for event security and will work with you on your own needs to ensure the best coverage and use of those guards.

If I have any further questions about Boise Centre's security policy, whom may I contact?

For questions related to the security policy, please contact Brandon Doty, Safety & Security Manager. Email bdoty@boisecentre.com or direct phone (208) 489-3607.

For general questions about your upcoming event, please contact your sales or event manager.