



Emergency Procedures and Services

Boise Centre proactively trains event staff to exercise whatever authority is deemed necessary to ensure the safety and best interest of the public, attendees, and our employees in the event of an emergency.

Boise Centre will coordinate fully with emergency agencies and event management to achieve these goals. Emergency response plans are created for a variety of situations including medical, fire, natural disasters, and crowd control.

Please reach out to your event manager for more information regarding Boise Centre's emergency operations. In the event of an emergency, please notify Boise Centre staff immediately.

Evacuation: In many emergency scenarios, evacuation may be necessary. For both Boise Centre West and East properties, evacuation may be initiated by Boise Centre staff or the automatic fire alarm systems.

To evacuate, find the nearest exit and proceed to a designated meeting location, as determined by event producers. In Boise Centre East, each of the stair towers are considered areas of refuge and have emergency call boxes located on each floor.

Medical: If medical assistance is needed, call 911 and find the nearest Boise Centre staff member. Most Boise Centre staff are regularly trained in CPR/AED and First Aid. All parties should remain calm and at the scene. Unless the area is unsafe, stay with the victim while an employee meets the paramedics and guides them to the victim's location.

Natural Disasters: For most natural disasters, remain calm and shelter in place unless you are in imminent danger. Stay away from windows, glass, outside walls, and overhead equipment. Follow all Instructions by either Boise Centre staff or first responders. If you are outside during a natural event, move to a safe location.

Active Shooter Hostile Event Response: An "active shooter" is an individual actively engaged in use of deadly force against people in a confined and populated area; in most cases, active shooters use firearm(s) and there is no pattern or method to their selection of victims. Active shooter situations are fluid and dynamic in nature, therefore, Boise Centre adheres to the Department of Homeland Security's training, "Run. Hide. Fight." Local, state, and federal law enforcement agencies will focus on the threat and attempt to stop it. The law enforcement agencies will not focus on evacuation until there is no longer a threat. Evacuation of the building must be determined and executed by each individual.

Civil Disturbances: Boise Centre does not allow any person or persons to protest or create any type of disturbance that would be disruptive to our client's ability to conduct their event while on Boise Centre property. However, it is the client's responsibility to provide adequate security as outlined in our Use Permit to ensure the following laws, rules and regulations are followed.

The United States Constitution and the State of Idaho guarantee citizens the right to free speech and expression if such exercises do not infringe upon the rights of others.

This will only be allowed at a distance of ten feet from the outside perimeter of our building. Demonstrators cannot interfere with free passage, in and out, or to our building. They cannot confront or touch another person against their will.